

SPECIALTY HOSPITAL OF LORAIN

Plain Language Summary of our Financial Assistance Policy

Specialty Hospital of Lorain offers financial assistance as explained in our Financial Assistance Policy.

If an individual's total family income (annual income of all working adults in the individual's home) is less than 100% of current Federal Poverty Guidelines ("FPG"), the individual's account is eligible for a 100% discount. If total family income is between 101% and 150% of FPG, the individual's account is eligible for a 50% discount. If total family income is between 151% and 199% of FPG, the individual's account is eligible for a 25% discount. If total family income is 200% of FPG or higher, the individual is not eligible for financial assistance.

A person who qualifies for financial assistance will not be charged more than the amount generally billed to individuals who have insurance covering such care (the "AGB Limit").

Only Specialty Hospital of Lorain's fees are eligible for financial assistance under this policy. Any services provided by physicians will be billed separately by those physicians and are not covered by this policy. Please contact your physician directly for information about any financial assistance they offer.

Each hospital admission requires submission of a new financial assistance application.

To qualify for financial assistance, an individual must submit a complete application, including either the most recent tax return or the two most recent pay stubs, within 240 days of receiving the first billing statement related to their care. Applications can be submitted in any of the following ways:

- Mail: Specialty Hospital of Lorain, Business Office, 254 Cleveland Avenue, Lorain, Ohio 44001
- Fax: Attention: Business Office at (440) 988-6029
- In Person: Specialty Hospital of Lorain, Business Office, 254 Cleveland Avenue, Amherst, Ohio 44001

Copies of the Financial Assistance Policy and application are available without charge through the following methods:

- Online: www.specialtyhospitaloflorain.org
- Mail: Specialty Hospital of Lorain, Business Office, 254 Cleveland Avenue, Amherst, Ohio 44001
- In Person: Specialty Hospital of Lorain, Business Office, 254 Cleveland Avenue, Amherst, Ohio 44001
- Phone: 440-988-6260

An individual may contact the Business Office at 254 Cleveland Avenue, Amherst, Ohio 44001 or at 440-988-6260 to obtain information about financial assistance or to receive assistance in completing a financial assistance application.